

United States Postal Service®

INDUSTRYALERT

September 18, 2020

USPS Electronic Signature Online® (USPS eSOL™) Phase 2 Enhancements

Beginning September 20, 2020, customers will now have the ability to apply their USPS eSOL™ on Priority Mail Express (PME) Signature Confirmation™, and items with Insurance Over \$500 that have received a delivery attempt. The scan events below will be added to either allow or prohibit customers from applying their eSignature:

Scan Events	Description	USPS eSOL™ Eligible
73	Available for Redelivery or Pickup	Yes
59	Out for Redelivery	No

In addition, Retail Systems Software (RSS) will be updated to include a Retail Override option to allow shippers to indicate that a physical signature is required for delivery of qualifying eSOL products accepted at Retail. In addition, Commercial Mailers will also have the option to use the Merchant override functionality to require a physical signature using their Mailer Identifier (MID).

Most notably, Mobile Delivery Devices (MDDs) have been updated to alert USPS Carriers when an eSignature has been applied to a package and will inform them that the package can be delivered without obtaining a physical signature.

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